

09.02.2025

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Technical Service Handbook

ElsaPro transaction no.:

DMS order no.:

VIN: WAUZZZGE3LB031025

Model year: 2020

Sales code: GENBBE

Model description: e-tron 230

Engine code: EASB

Gearbox code: UDE

Registration number:

Final drive code:

Username: erwin

Service advisor name: erwin

⚠ According to the vehicle identification, the following filter criteria could not be filtered automatically in this contribution. Please observe the limits listed for this contribution!

Event memory entries:

Diagnostic address	Event code	Event type	Status
0075 - Emergency call module and communication unit	B18BD13: Mobile communications antenna 1 for emergency call module and communications unit Open circuit	-	static

Basic filtering of vehicle description

Brand	Model year	Sales model	Engine code	Gearbox code	Final drive code
A	2020	GE% - ---	%	%	%

Technical product information

Service info: Emergency call warning - static entry B18BD13 mobile phone aerial 1 for emergency call module, interrupt.

Transaction No.: 2071209/1

Release date 22-Aug-2023

Customer statement / workshop findings

Warning message about emergency call system appears in the instrument cluster.

Emergency call function: fault. Function restricted. Please contact workshop.

The static event memory entry B18BD13: "mobile phone aerial 1 for emergency call module and communication unit, interruption" is logged in the emergency call module control unit and communication unit J949.

Revision history

Transaction no./revision number	Type of change
2071209/1	First edition

Note: The content of this table is not changed if the subsequent revision only involves a change to the header data of the article.

Technical background

Open circuit in aerial wire for LTE aerial

Production change

Measure

If the complaint described above applies to this vehicle, proceed as follows:

- Check the electrical connector on the LTE aerial in the left rear area behind the bumper
- If there is damage present, as shown in figure 1, the fault is due to an external force, such as a rear-end collision
-



Figure 1

- No warranty claim can be made in this case.
- If the damage shown above is not present, proceed according to the instructions in Guided Fault Finding (GFF).

Warranty accounting instructions

Warranty claims due to damage caused by an external force will not be accepted.